



TEAM LEADER DEVELOPMENT

WhiteWater Express Training Checklist

NAME _____

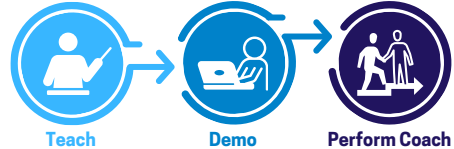
1

NEW SPARTAN ORIENTATION

		<u>M</u>	<u>SO</u>
101	Welcome to WhiteWater	<input type="radio"/>	<input type="radio"/>
102	Career Path	<input type="radio"/>	<input type="radio"/>
103	Company Policies	<input type="radio"/>	<input type="radio"/>
104	Pay, Benefits and Schedule	<input type="radio"/>	<input type="radio"/>
105	General Safety	<input type="radio"/>	<input type="radio"/>
106	Leadership Summary	<input type="radio"/>	<input type="radio"/>
108	Compensation Workshop	<input type="radio"/>	<input type="radio"/>
109	Safety Workshop	<input type="radio"/>	<input type="radio"/>

Start Date _____ Completed Date _____

Development Model



2

TEAM LEADER 1

		<u>M</u>	<u>SO</u>
200	Team Leader 1 Overview	<input type="radio"/>	<input type="radio"/>
201	Game Plan	<input type="radio"/>	<input type="radio"/>
203	The Lot	<input type="radio"/>	<input type="radio"/>
204	Equipment Knowledge—Tunnel	<input type="radio"/>	<input type="radio"/>
205	Equipment Knowledge—Equipment Room	<input type="radio"/>	<input type="radio"/>
206	Product Knowledge	<input type="radio"/>	<input type="radio"/>
207	Completing the Sale Part 1	<input type="radio"/>	<input type="radio"/>
208	Completing the Sale Part 2	<input type="radio"/>	<input type="radio"/>
209	Membership Management	<input type="radio"/>	<input type="radio"/>

Start Date _____ Completed Date _____

3

SALES PROGRAM

		<u>M</u>	<u>SO</u>
300	Sales Overview	<input type="radio"/>	<input type="radio"/>
301	Unlimited Speed Club Knowledge	<input type="radio"/>	<input type="radio"/>
302	WhiteWater Sales Method	<input type="radio"/>	<input type="radio"/>

Start Date _____ Completed Date _____

4

TEAM LEADER 2

		<u>M</u>	<u>SO</u>
400	Team Leader 2 Overview	<input type="radio"/>	<input type="radio"/>
401	Prep	<input type="radio"/>	<input type="radio"/>
402	Tunnel Touch Screen	<input type="radio"/>	<input type="radio"/>
403	Loading	<input type="radio"/>	<input type="radio"/>
404	Store Closing	<input type="radio"/>	<input type="radio"/>
405	Store Opening	<input type="radio"/>	<input type="radio"/>
406	Pit Cleaning	<input type="radio"/>	<input type="radio"/>
407	Wash Quality Report	<input type="radio"/>	<input type="radio"/>
408	Vacuum Maintenance	<input type="radio"/>	<input type="radio"/>

Start Date _____ Completed Date _____

\$1.00 Base Pay Increase upon Completion



SHIFT LEADER DEVELOPMENT

WhiteWater Express Training Checklist

NAME _____

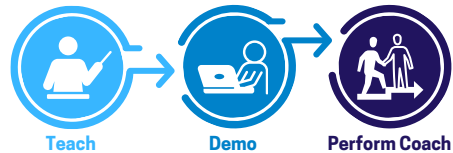
5

EQUIPMENT UPKEEP

		M	SO
500	Equipment Upkeep Overview	<input type="radio"/>	<input type="radio"/>
501	Advanced Equipment Knowledge	<input type="radio"/>	<input type="radio"/>
502	Greasing	<input type="radio"/>	<input type="radio"/>
503	Foamer & Applicator Maintenance	<input type="radio"/>	<input type="radio"/>
504	Solenoids	<input type="radio"/>	<input type="radio"/>
505	Injectors	<input type="radio"/>	<input type="radio"/>
506	Mac Valves	<input type="radio"/>	<input type="radio"/>
507	Weekly PM Checklist	<input type="radio"/>	<input type="radio"/>
508	Troubleshooting Equipment Issues	<input type="radio"/>	<input type="radio"/>
509	Come Along	<input type="radio"/>	<input type="radio"/>

Start Date _____ Completed Date _____

Development Model



6

SHIFT LEADER

		M	SO
600	Shift Leader Overview	<input type="radio"/>	<input type="radio"/>
601	Employee Incident Reports	<input type="radio"/>	<input type="radio"/>
602	Customer Incident Reports	<input type="radio"/>	<input type="radio"/>
603	Vehicle Incident Reports	<input type="radio"/>	<input type="radio"/>
604	Grit Trap Removal	<input type="radio"/>	<input type="radio"/>
605	Facility Support Request	<input type="radio"/>	<input type="radio"/>
606	MaintainX	<input type="radio"/>	<input type="radio"/>
607	Tunnel Controller	<input type="radio"/>	<input type="radio"/>
608	Pay Station Hardware	<input type="radio"/>	<input type="radio"/>
609	Pay Station Troubleshooting	<input type="radio"/>	<input type="radio"/>

Start Date _____ Completed Date _____

7

DEVELOPMENT

		M	SO
700	Development Overview	<input type="radio"/>	<input type="radio"/>
701	Teach	<input type="radio"/>	<input type="radio"/>
702	Demonstrate	<input type="radio"/>	<input type="radio"/>
703	Perform & Coach	<input type="radio"/>	<input type="radio"/>
705	Development Sign Off	<input type="radio"/>	<input type="radio"/>
706	Continued Coaching	<input type="radio"/>	<input type="radio"/>

Start Date _____ Completed Date _____

8

DRB

		M	SO
800	DRB Overview	<input type="radio"/>	<input type="radio"/>
801	SiteWatch	<input type="radio"/>	<input type="radio"/>
802	SiteWatch Web	<input type="radio"/>	<input type="radio"/>
803	TunnelWatch	<input type="radio"/>	<input type="radio"/>

Start Date _____ Completed Date _____

\$1.00 Base Pay Increase Upon Completion

Eligible for Promotion to Shift Leader



STORE MANAGER DEVELOPMENT

WhiteWater Express Training Checklist

NAME _____

Development Model



9

CHEMICAL KNOWLEDGE

		M	SO
900	Chemical Knowledge Overview	<input type="radio"/>	<input type="radio"/>
901	Alkaline Cleaners	<input type="radio"/>	<input type="radio"/>
902	Acidic Cleaners	<input type="radio"/>	<input type="radio"/>
903	Rinse & Protect	<input type="radio"/>	<input type="radio"/>
904	Dry & Finish	<input type="radio"/>	<input type="radio"/>

Start Date _____ Completed Date _____

10

RECRUITING

		M	SO
1000	Recruiting Overview	<input type="radio"/>	<input type="radio"/>
1001	Applicant Tracking System	<input type="radio"/>	<input type="radio"/>
1002	Resume Screening	<input type="radio"/>	<input type="radio"/>
1003	Phone Interview	<input type="radio"/>	<input type="radio"/>
1004	In-Person Interview	<input type="radio"/>	<input type="radio"/>
1005	Hiring	<input type="radio"/>	<input type="radio"/>
1006	Employee Onboarding	<input type="radio"/>	<input type="radio"/>

Start Date _____ Completed Date _____

11

STORE MANAGER

		M	SO
1100	Store Manager Overview	<input type="radio"/>	<input type="radio"/>
1101	Reviewing Vehicle Incident Reports	<input type="radio"/>	<input type="radio"/>
1102	Vehicle Incident Portal	<input type="radio"/>	<input type="radio"/>
1103	Manager Site Standards	<input type="radio"/>	<input type="radio"/>
1104	Purchasing Policy	<input type="radio"/>	<input type="radio"/>
1105	Bill Spend	<input type="radio"/>	<input type="radio"/>
1106	WWU Management	<input type="radio"/>	<input type="radio"/>
1107	Scheduling	<input type="radio"/>	<input type="radio"/>
1108	Deputy Management	<input type="radio"/>	<input type="radio"/>
1109	Counseling Reports	<input type="radio"/>	<input type="radio"/>
1110	Marketing 101	<input type="radio"/>	<input type="radio"/>
1111	Pay Station Cash Deposit Part 1	<input type="radio"/>	<input type="radio"/>
1112	Pay Station Cash Deposit Part 2	<input type="radio"/>	<input type="radio"/>

Start Date _____ Completed Date _____

\$1.00 Base Pay Increase Upon Completion

Eligible for Promotion to Store Manager